

# Nevada Health Link 4-Hour Training Course

Nevada Health Link is excited to announce the schedule and sign-up process for the first wave of training to become appointed with the Exchange as an Exchange Enrollment Facilitator (EEF), Broker, or Agent. In order to become appointed with Nevada Health Link, all EEFs, Brokers, and Agents are required to register for and attend an in-person 4-hour block of training. The training will include:

- 1. Verify your ID (Driver's License or State Issued Photo ID)
- 2. Provide training on Nevada Health Link's web portal
- 3. Provide training on filling out the online Single Streamlined Application
- 4. Provide training on the ACA, Medicaid, and CHIP programs
- 5. Provide any updates to federal and state rules and regulations, Nevada Health Link business rules, etc.
- 6. Provide training on security guidelines
- 7. Provide training on Nevada Health Link's Privacy Policy
- 8. Ensure each participant signs Nevada Health Link's Operator Agreement
- 9. Take a picture onsite and produce a Nevada Health Link ID Card

### **Location of the Training**

Southern Nevada Training Location:

150 North Stephanie Street, Suite 110 Henderson, NV 89074

Northern Nevada Training Location:

2310 South Carson Street, Suite 3 Carson City, NV 89701

#### Register for the Event

Brokers & Agents - Southern Nevada:

www.batrainingsouth.eventbrite.com

Brokers & Agents - Northern Nevada:

www.batrainingnorth.eventbrite.com

Navigators & Enrollment Assisters - Southern Nevada:

www.eeftrainingsouth.eventbrite.com

Navigators & Enrollment Assisters - Northern Nevada:

www.eeftrainingnorth.eventbrite.com

Certified Application Counselors: TBD

The training locations hold 40 (Southern Nevada) and 36 (Northern Nevada). The days and times will fill up quickly. Please sign-up for the training that corresponds to your role – cross-training although potentially beneficial will **not** result in

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appointment with Nevada Health Link. The process is first-come-first-serve. If all of the days and times are full, Nevada Health Link will look to add dates and times in the future. An announcement will be released on both Listservs (Brokers & Agents, and EEF) when/if new dates are added.

### **Day of Training**

On the day of your registered training, please ensure you bring the following:

- 1. Government Issued Photo Identification
- 2. Print your event ticket from the event website and bring it with you
- 3. Laptop/Tablet with Android, Chrome, or Windows Operating System\*
- 4. 4 Hours of patience

\*The Nevada Health Link web portal will only work on these systems. WiFi will be available, so ensure your laptop/tablet is setup for wireless internet. The network and password will be given out at the start of the training.

PLEASE ARRIVE 30 MINUTES EARLY TO PROCESS THROUGH THE PHOTO IDENTIFICATION PROCESS.

DOORS WILL BE SHUT PROMPTLY AT THE START OF THE TRAINING. IF YOU ARE LATE, YOU WILL **NOT** BE APPOINTED WITH NEVADA HEALTH LINK THAT DAY.

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